

**MASS**

MOTOR ACCIDENT  
SOLICITORS SOCIETY



# TAKING REAL LAW INTO THE VIRTUAL ERA

**THE MASS ANNUAL CONFERENCE**  
WEDNESDAY 17TH OCTOBER 2018  
MERCURE ST PAUL'S HOTEL, SHEFFIELD

# TAKING REAL LAW INTO THE VIRTUAL ERA

## MASS ANNUAL CONFERENCE – PROGRAMME

8.30 AM

### REGISTRATION AND REFRESHMENTS

9.30 AM

### CONFERENCE WELCOME

9.35 AM

### GETTING THE RIGHT EXPERTS AT THE RIGHT TIME IN RTA/PI CLAIMS

Experts are an invaluable element of a successful claim so it is important to choose the right one; get your instructions right, at the right time and for the right reason.

**Chris Bright QC**  
No5 Chambers

10.00 AM

### THE IMPORTANCE OF REHAB

The Role of a Case Manager - What they do and when they should be instructed.

**Maggie Sargent**  
Maggie Sargent & Associates

Identifying rehab needs, what you can claim for and the legal realities of funding rehabilitation.

**Paul Kirtley**  
Exchange Chambers

11.00 AM

### MORNING REFRESHMENTS

11.30 AM

### MASS CHAIRMAN

**Paul Nicholls**

11.45 AM

### KEYNOTE ADDRESS

#### Online Courts and the impact of the CL Bill on the Courts.

With online courts on the horizon and potentially more litigants in person – Will the Courts cope and what will it mean in practice?

**HH Judge Nigel Bird**

12.15 PM

### THE PRACTICAL IMPACTS OF THE WHIPLASH REFORMS

Panel discussion on how the Civil Liability Bill and SCL reforms will impact the industry and ultimately the accident victim.

Chaired by: **John Hyde**  
Journalist, Law Society Gazette

Panel:  
**Alan Hayes**  
Chief Legal Officer, Carpenters

**Antony Greensweig**  
Ageas

**Tony Buss**  
Managing Director, ARAG

**Nick Delaney**  
Head of Business Development, First4Lawyers

1.15 PM

### LUNCH

# WEDNESDAY 17TH OCTOBER 2018

## PROGRAMME

2.15 PM

### MOTOR INSURERS' BUREAU

**Dominic Clayden**  
Chief Executive Officer

2.45PM

### THE IMPORTANCE OF DETECTING FRAUD AND AVOIDING FUNDAMENTAL DISHONESTY

Dishonest clients may be few and far between, but detecting them is key. Practical tips on what to look out for could save time and money

**David Boyle**  
Deans Court Chambers

3.15 PM

### KEEPING UP TO DATE IN THE RTA / PI WORLD

A quick fire session on topical issues.

#### Electronic Bills

**David Bentley-Miller**  
Managing Partner, Pendragon Drafting

#### FCA Regulation of CMCs - Too much, too late?

**Paul Drabble**  
Partner, True Solicitors

#### Part 36 and Cost consequence

**Lorna Badham**  
St Phillips Chambers

#### Credit Hire

**Craig Budsworth**  
Legal Director (Credit Hire), Accident Exchange

4.30 PM

### MASS CHAIRMAN'S CLOSING COMMENTS

4.35 PM

### AFTERNOON REFRESHMENTS

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